



Sponsorship Terms of Service

1. Sponsorship Rates

- a) Sponsors may choose their own rate or sign up for a sponsorship package at a fixed rate.

- b) Sponsorship Package Rates:

	Giving Gazelle	Essential Elephant	Helpful Hippo
Weekly	5.50	11.00	16.50
Fortnightly	11.00	22.00	33.00
Monthly	24.00	48.00	72.00
Annual	288.00	576.00	864.00

- c) Hope Street may change sponsorship package rates at any given time to reflect changes in donor economy or sponsored project costs.
- d) Should the sponsorship package rates change, effected sponsors will be given the choice of maintaining their existing rates or adjusting their sponsorship to the new rates.

2. Sponsor's Benefits

- a) Sponsor's benefits are subject to change over the course of a sponsorship.
- b) Current sponsor's benefits are listed online at www.hopestreet.org/sponsorship.

3. Sponsorship Transactions

- a) The set-up and maintenance of sponsorship transactions is the sponsor's duty. Hope Street accepts sponsorship payment via Paypal, internet banking, bank deposit, or cheque.
- b) Hope Street staff are committed to being available and helpful to assist sponsors in setting up sponsorship transactions.

4. Late Payments

- a) Hope Street requests that sponsors endeavour to make all payments on time, in order to avoid the manual followup and administration costs associated with missed payments.
- b) Missed payments will receive a reminder notice from the regional office where the sponsorship is being administered.
- c) Sponsorships which are more than two months in arrears will be cancelled. The sponsor will be notified of this via Email and post.

5. Sponsorship Refunds

- a) Sponsorship payments and donations are non-refundable once the funds are remitted, which usually occurs within two weeks of receiving a payment.

6. Sponsorship Termination

- a) Sponsorship agreements can be terminated at any time by the sponsor or by Hope Street.
- b) Hope Street reserves the right to immediately terminate the sponsorship privileges of any sponsor who is found to be in breach of the Hope Street privacy policy or the Hope Street child safety policy, with no prior warning to the sponsor.
- c) Hope Street requests that sponsors notify Hope Street before cancelling future sponsorship payments, to avoid the manual followup and administration costs occurred when Hope Street accounting staff find missing payments.

7. Privacy

- a) Hope Street commits to protecting the privacy of sponsor's information, in accordance with the current privacy policy available at www.hopestreet.org.
- b) Sponsors and donors commit to protecting the privacy of sponsored project members and staff, in accordance with the current Hope Street privacy policy available at www.hopestreet.org.